Certified Water or Wastewater Operator Misconduct Complaints

Article 9 of title 25, C.R.S. authorizes the Water and Wastewater Facility Operators Certification Board (Board) to establish criteria for the discipline or reprimand of water or wastewater facility operators in accordance with the "State Administrative Procedures Act," article 4 of title 24, C.R.S. The criteria include but are not limited to:

- a. Willfully or negligently violating, causing, or allowing the violation of rules promulgated pursuant to this article or failing to comply with the provisions of this article;
- b. Submitting false or misleading information on any document provided to the department, the board, or any organization acting on behalf of the board;
- c. Using fraud or deception in the course of employment as an operator;
- d. Failing to conform with minimum standards in the performance of an operator's duties; and
- e. Engaging in dishonest conduct during an examination.

Complaints against certified water or wastewater facility operators may be filed by anyone who alleges that an operator has not complied with the requirements of sections 25-9-101 through -110, C.R.S. or the Water and Wastewater Facility Operators Certification Requirements, 5 CCR 1003-2 (Regulation 100). Complaints may be filed by the general public, by affected consumers, by water or wastewater system owners, or by the Division.

The Division investigates all complaints of misconduct and makes recommendations to the Board. An investigation can be time and resource consuming and vary on a case-by-case basis. The Division will contact you with questions and requests for supporting documentation as the investigation progresses.

After the investigation is complete, the Division will make a recommendation to the Board regarding possible disciplinary action. The Board makes all decisions regarding discipline of water or wastewater facility operators.

The form below should be used to file complaints of operator misconduct. The identity of a complainant will remain confidential and will not be disclosed without the complainant's permission. Please return the completed and signed form along with any supporting documentation to:

WQCD - Facility Operator Certification Colorado Department of Public Health and Environment 4300 Cherry Creek Drive South Denver, CO 80246-1530

Please contact Facility Operator Certification at 303-692-3510 or cdphe.facilityoperator@state.co.us with any questions or if you would like additional information.

Certified Operator Misconduct COMPLAINT FORM

Please complete the form, print, sign, and submit it to WQCD-Facility Operator Certification.

1. YOUR INFORMATION

Name			
Mailing Address:			
City	State	Zip	
Daytime Telephone: (
Best time(s) to reach you:	:		
E-mail Address:			
2. FULL NAME OF OPE	ERATOR IN QUESTI	ON:	
A. Water and/or wastewa	ter facility(ies) the ope	erator is employ	red at:
B. Operator's position and	d certification level:		
3. COMPLAINT State the facts of your cor	nplaint including spec	eific dates, times	s or places:
Please attach copies of an detailed journal/log entrie			official forms, photographs,
I certify that the facts pres	sented are true and con	rrect to the best	of my knowledge.
(Signature)			ate)